



"We Help People"

Glendale Fire Department 2004 Annual Report



The Glendale Fire Department

Our GFD Vision

We are role models in our community and leaders in the Fire Service.

We are innovative and invest in our people through training, education and equipment.

We are accountable to each other and to those we serve for our duties, our promises and our actions.

We promote each other through teamwork, effective communication and participative decision-making.

We are committed to our Mission and dedicated to our profession.

We are an organization driven by positive attitudes and united by mutual respect and trust.

We “Help People” best through honoring our values, accomplishing our mission and achieving our vision.”

“We Help People”

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Glendale Fire Department

421 Oak Street

Glendale, CA 91204-1298

Telephone: (818) 548-4814

Fax: (818) 547-1031

<http://www.glendalefire.org>

Review and Editorial Input: Christopher Gray

Design and Layout: Michael Matlock and Lenia Scanlon

Statistical and Financial Analysis: Michael Matlock

Photographs were provided by the Glendale Fire Department unless otherwise noted.



Glendale City Council
Rafi Manoukian, Mayor
Ara Najarian
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Dave Weaver
Bob Yousefian

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James E. Starbird

Assistant City Manager
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Training Battalion Chief

Steve Howard
Battalion Chief - A Platoon

Don Wright
Battalion Chief - B Platoon

Harold Scoggins
Battalion Chief - C Platoon

Michael Matlock
Sr. Executive Analyst

Lenia Scanlon
Administrative Analyst

Janet Scollard
Executive Secretary

March 2005

Mr. James Starbird
City Manager

On behalf of the Glendale Fire Department, I am pleased to present our Annual Report for 2004.

This year provided an opportunity to focus on what we do and how we do it, and how we can do it better. The residents of Glendale expect their Fire Department to ‘get it right the first time.’ This means we must get to the incident scene quickly and prepared to undertake a professional approach to whatever may confront our personnel.

To this end, we have made significant strides in upgrading the skills and abilities of our firefighters, modernizing our fleet of emergency apparatus and acquiring the equipment and tools needed for Homeland Security. We have reorganized to provide more cost-effective fire prevention programs, and made significant progress improving the collective ability of area fire departments to support each other.

It has been an honor to lead the men and women of this department through these times of change. The rich tradition of the fire service is confronting the challenges of the 21st Century in new and innovative ways. The effort required to prepare for these challenges is immense and cannot be underestimated. To prepare for potential terrorist acts, fire storms and the normal activities of an urban department provides each employee a challenge, to keep up and to stay safe.

The support of every division of the city has been incredible. From Administrative Services to Public Works and Public Services, employees of Glendale have been supportive of our efforts. We could not achieve as much as we do without their dedication.

As always, I close with an appreciation for the support of the Glendale City Council, management staff and the Glendale community. Every employee appreciates that support and recognizes its importance to our success.

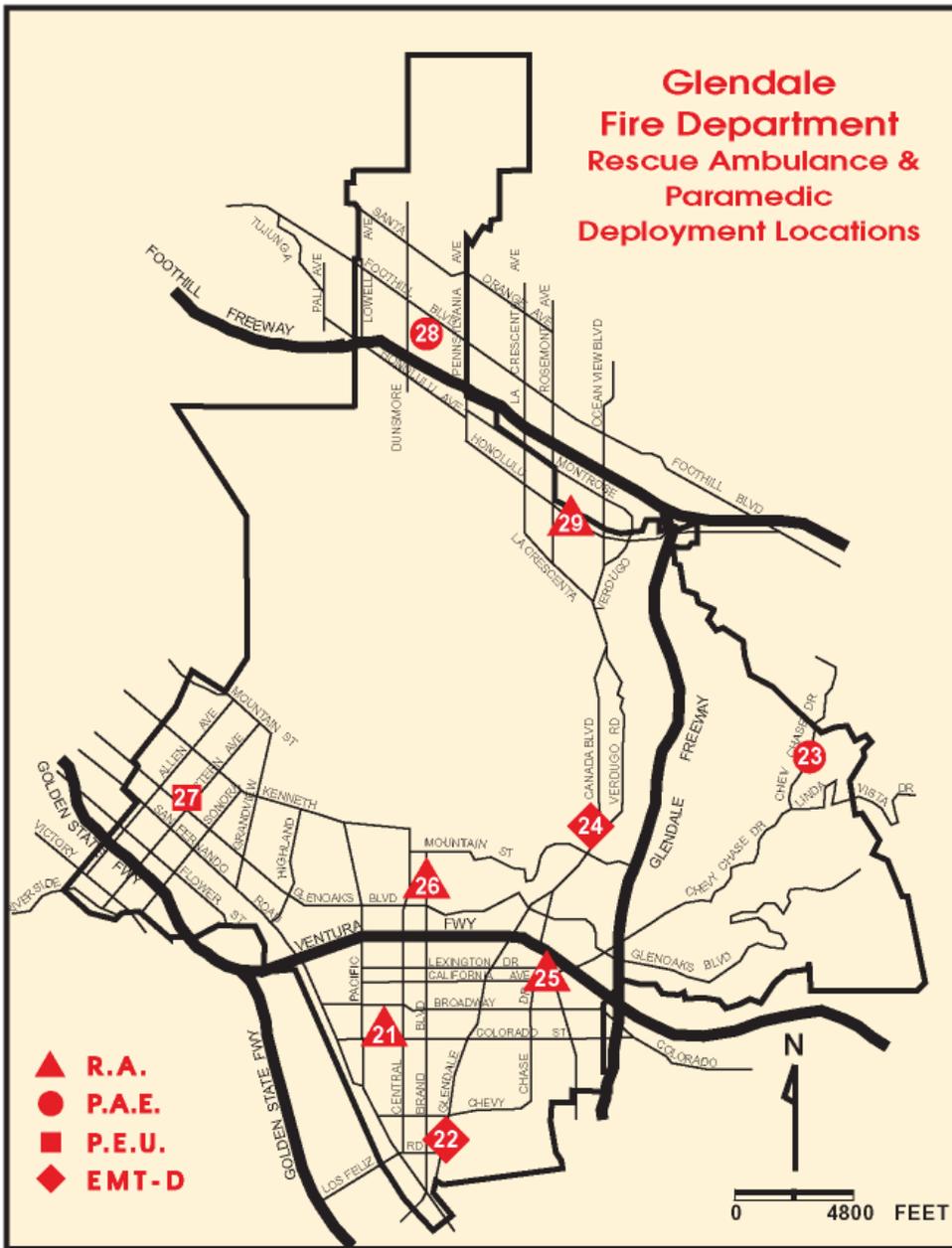

Christopher R. Gray
Fire Chief



“We Help People”

OUR MISSION

The Mission of the Glendale Fire Department is to prevent or reduce the loss of life and the destruction of property and the environment from fire, medical, hazardous materials and other emergency occurrences.



Station 21
421 Oak St.
Rescue Ambulance & EMT-D
Engine & EMT-D Ladder Truck

Station 22
1201 South Glendale Ave.
EMT-D Engine

Station 23
3303 E. Chevy Chase Dr.
Paramedic Assessment Engine

Station 24
1734 Cañada Blvd.
EMT-D Engine

Station 25
353 N. Chevy Chase Dr.
Rescue Ambulance & EMT-D
Engine

Station 26
1145 North Brand Blvd.
Rescue Ambulance & EMT-D
Engine & EMT-D Ladder Truck

Station 27
1127 Western Ave.
Paramedic Extension Engine

Station 28
4410 New York Ave.
Paramedic Assessment Engine

Station 29
2465 Honolulu Ave.
Rescue Ambulance & EMT-D
Engine & EMT-D Ladder Truck

Fire Administration
421 Oak St.

Fire Prevention Admin.
420 West Harvard St.

Training Center
541 West Chevy Chase Dr.

Mechanical Maintenance
210 East Palmer

**Verdugo Fire
Communications Center**
421 Oak St.

**Fire Prevention / Environmental
Management Ctr.**
780 Flower St.





OPERATIONS

INCIDENTS

Total response activity has remained fairly level during the past five years. This total, however, masks the decreasing number of fires and the general trend toward a higher number of medical calls over this time period. Reported fire incidents decreased by 9% and medical incidents decreased by 2% in 2004.

Reported Incidents by Category

	2000	2001	2002	2003	2004
Fire	2,147	1,827	1,791	1,737	1,579
Medical	10,952	11,398	11,224	11,662	11,471
Service	949	1,003	908	862	799
Other	26	44	59	30	29
OOJ	174	147	176	182	196
Total	14,248	14,419	14,158	14,473	14,074

OOJ (Outside the 9 Verdugo Cities)



Photo Courtesy of Ross A. Benson

Continuing a long term trend, the number of fire-related incidents decreased. At 1,579 (above), fire incidents were at their lowest point of the past five years and the adjacent chart shows a dramatic decrease in some categories of fires. We attribute this long-term trend to stronger building codes (including fire sprinklers), improved public information and public education.

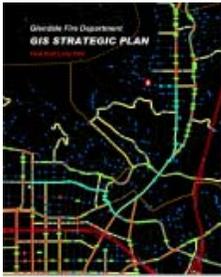


Selected Fire Incidents by Year

	2000	2001	2002	2003	2004
False Alarm	1,150	1,017	957	955	950
Apartment Fires	50	55	52	42	28
Electrical Fires	31	35	40	44	30
House Fires	50	45	35	31	20
Illegal Burning	43	40	51	35	38
Refuse Fires	71	67	60	53	51
Vegetation Fires	44	20	48	44	35
Vehicle Fires	142	116	127	123	97
Other Fire Incidents	566	432	421	410	330
Total	2,147	1,827	1,791	1,737	1,579

GEOGRAPHIC INFORMATION SYSTEM PLANNING EFFORT

Fire Stations 26 (1145 N. Brand Blvd.) and 29 (2465 Honolulu Ave.) have been identified as having significant functional limitations due to their age, size and/or location. Since their construction more than 40 years ago, firefighting has undergone significant change, as has the City of Glendale. During 2004, with the assistance of Civic Technologies of Pasadena, the department prepared a strategic plan to evaluate current and projected trends in service population, traffic and firefighting to determine the appropriate future for all Glendale fire stations with



particular emphasis on Fire Stations 26 and 29.

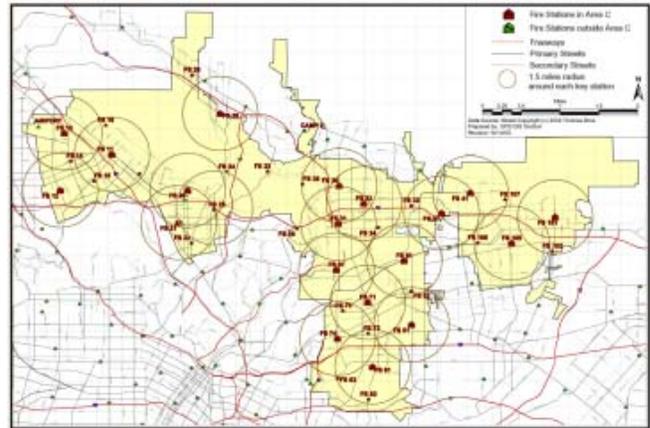
During 2004 a service area mapping study and strategic plan to chart the course of facilities development for the next 20 years was prepared. The study developed response time evaluation models, reviewed a facilities assessment report prepared by Public Works, outlined response alternatives, and provided a detailed strategy for facilities and their location.

The study concluded, among other things that “the existing complement of fire suppression stations and resources should be maintained,” and that that “two additional rescue ambulance units may be needed to meet future demand”. Based upon an exhaustive review of current and projected future trends, the study concluded that both existing Fire Stations 26 and 29 were ideally located for providing cost effective service to the public. The study will now be incorporated into the City’s long-term planning of facilities and capital needs.

UNIFIED RESPONSE

During the past twelve months, member agencies of Area C fire departments have worked to reach an understanding for implementation of a trial period of “automatic aid”. The Area C agencies include the fire departments of the following cities; Arcadia, Alhambra, Burbank, Glendale, Monrovia, Monterey Park, Pasadena, San Marino, South Pasadena, Sierra Madre, and San Gabriel. Area C is a part of the Los Angeles County Operational Area of the Southern Region of the State Office of Emergency Services. Area C is a part of the state’s overall organization of emergency responders.

The plan, which is known as the Unified Response Plan, calls for each of the eleven Area C city’s fire departments to automatically respond to fire incidents (not EMS at this time) based upon which unit is closest to the fire, rather than limiting response to the units from the jurisdiction in which the incident occurs. Unlike “mutual aid” which only occurs upon request of an agency, automatic aid, in essence, automatically deploys resources based on the needs of the incident. Glendale, Burbank and Pasadena already have such an arrangement between them and this proposal extends it to all of Area C. The advantages to such an arrangement include:



faster response; a dramatically simplified dispatch system (there are currently 40 aid agreements among the eleven agencies and adjacent agencies); better sharing of unique or specialized resources, and possible increased ISO credits for participating agencies. The six (6) month trial began in February 2005.

ENGINE 29 STAFFING INCREASED

When the Paramedic Program was conceived, it was anticipated that Engine 29 would respond with Rescue Ambulance 29 on emergency responses so that there would be a total of five (5) personnel responding between the ambulance and engine. After four years of experience, the reality was that RA29 is frequently operating apart from Engine 29, leaving E29 with a three (3) person company most of the time. Recognizing this to be a detriment to employee and community safety, approval was received to restore the complement of four (4) personnel to Engine 29. The savings achieved by the reorganization of the Fire Prevention section funded the restoration.

FACILITIES

Fire Sprinklers are being installed under the FY 03 Assistance to Firefighters Grant Program. The project provides for updating four (4) existing fire stations by the installation of fire sprinkler systems. The grant includes system design, plans and specifications, and construction. The four (4) stations and their approximate date of construction are Fire Station 23 (1972), Fire Station 24 (1964), Fire Station 27 (1968) and Fire Station 28 (1955). The grant amount is \$70,415 with a required



match of \$30,117. Work is expected to be completed in the first half of 2005.

APPARATUS

Replacement of Fire Division emergency response apparatus has long been of concern because funding has not existed for the required replacement of apparatus. The problem has evolved over a number of years and is the result of interrelated issues:

- Fire apparatus continues to increase in cost at a rate greater than the general inflation rate.
- Wear and tear on each apparatus is much higher than in the past due to the increased number of responses.

After exploring several options, the city elected to use tax-exempt lease financing to purchase equipment by making periodic payments over the useful life of the apparatus. The city acquires clear title to the apparatus at the end of the lease.

Upon receiving approval, four (4) engines and two (2) ladder trucks were ordered for delivery in 2005.



SELF CONTAINED BREATHING APPARATUS

Self Contained Breathing Apparatus (SCBA) refers to the system of providing respiratory protection to firefighters via masks and air supply. It is one of the most important tools of the fire service. SCBA must be engi-

neered to reliably function in extremely harsh environments to provide firefighters with an air supply so that they can perform their duties. The consequences of equipment failure are serious, resulting in employee injury and/or fatality. Consequently, they represent a substantial investment to the city.



The fire division's self-contained breathing apparatus (SCBA) has reached the end of its service life. New SCBA has built-in safety features and is usable in CBRN (chemical, biological, radioactive and nuclear) environ-



ments that current apparatus is not designed or appropriate for. Late in 2004, the City Council approved funding for the replacement of all of our obsolete apparatus. We expect to put the replacement units into service in early 2005.

EMPLOYEE WELLNESS

During 2004, we implemented a new employee Wellness Program for our employees. The annual testing process is administered by Santa Ana College, which has been testing firefighters throughout Southern California for over 12 years. It is a comprehensive testing process that includes education, blood chemistry screening, physical fitness assessment, and a physical examination by a physician.

An individualized fitness pro-



file is prepared for all participants. A cardiologist provides individual the results of all testing, as well as an additional physical examination. The physician will review the results and administer any additional testing as deemed necessary. All results are confidential and results will not be released without written permission from the individual.

EDUCATION UPGRADES

In September, the Glendale Civil Service Commission approved significant changes to the class specifications for Fire Engineer, Fire Captain and Fire Battalion Chief. Over the next few years, employees wanting to promote to these positions will have to complete a number of courses and certifications related to firefighting in order to qualify for these positions. In addition to being personally and professional rewarding, this education, (which has been already attained by many of our personnel), will help to lead to injury reduction and lives saved.

COMMUNITY OUTREACH EFFORTS

In our ongoing effort to make the Fire Department more reflective of the Glendale community's demographics, we have now taken the next step. In July 2003 we

were given authority to hire Fire Cadets, part time employees who gain practical experience, insight and training that will prepare them for potential employment as a Firefighter while at the same time providing the department with enhanced opportunities for outreach and workforce diversity.

The effort has been extremely successful and the Civil Service Commission has enabled us to provide a promotional path for the Cadets to become firefighters upon completing the Cadet program and upon meeting our existing recruitment standards. We will be entering our first Cadets into the next recruit Academy scheduled to start in March 2005.



FIRE/EXPLOSION INCIDENTS	2001	2002	2003	2004
TOTAL LOSS	\$2,357,991	\$9,350,730	\$5,386,266	\$3,876,865
Total Property Loss	\$1,834,911	\$7,034,490	\$3,273,526	\$2,735,370
Total Contents Loss	\$523,080	\$2,316,240	\$2,112,740	\$1,141,495
Property Saved	\$222,316,919	\$437,396,310	\$310,874,300	\$231,950,285
INJURIES/FATALITIES	2001	2002	2003	2004
Civilian Injuries	1	9	3	9
Firefighter Injuries	3	0	2	5
Civilian Fatalities	1	0	1	0
Firefighter Fatalities	0	0	0	0
AVERAGE RESPONSE TIMES (Dispatch to Arrival in minutes)	2001	2002	2003	2004
Fire Incidents	4:46	5:11	5:29	5:22
EMS-Rescue Incidents	3:51	3:53	3:57	3:59

FIRE PREVENTION

PUBLIC EDUCATION

The Children's Burn Foundation and the L.A. Troupe teamed up with the Glendale Fire Department to visit twenty (20) elementary schools within Glendale in 2004. The L.A. Troupe provides a 30-minute entertaining presentation on fire safety to all of the third graders, immediately followed by a "hands on" safety house drill conducted by the fire department. The trailer has multiple types of "emergency scenarios" for the children to experience. We have the children identify household hazards, show them how to test smoke detectors and exit a smoke filled bedroom through a secondary exit. This program would not be possible without the financial support of The Children's Burn Foundation.



We completed and distributed CDs and videotapes "911 & YOU". Funding of the production was provided by the 2002 Assistance to Firefighters Act.



The presentation explains, in English, Spanish and Armenian, the appropriate use of the 911 system for reporting emergencies. Our thanks to the staff of GTV6 and other employees

of the city who provided production assistance, editorial review and feedback on the contents of the tape.

Two hundred and sixty (260) 5th grade students attended the 50th annual Jr. Fire Picnic at Verdugo Park on May 28. Students were required to write an essay describing ways they can make their family and home fire safe. The top three (3) essay writers received badges



and plaques in recognition for their efforts. In addition, the top two (2) essay writers were awarded mountain bikes and the third place winner received a home stereo system. The event's primary sponsors were the Glendale Fire Department, the Glendale Firemen's Club and the Independent Insurance Brokers of Burbank, Glendale and Pasadena.



REORGANIZATION

The reorganization study of Fire Prevention was completed and implemented during 2004. Following an in-depth review of section programs, priorities and resources, a number of recommendations were made to increase effectiveness and efficiency in all areas of the Fire Prevention Section including the Environmental Management Center. Many of the recommendations involve civilianizing inspection functions that have been performed in recent years by sworn personnel. Annual savings due to the reorganization are projected to exceed \$700,000.

OTHER PERMITS AND INSPECTIONS

	2003	2004	
Environmental	35	44	Plans
Parcel Maps	4	3	Plans
Tract Maps	11	11	Plans
Zoning Variances	136	71	Plans
Home Occupancies	203	181	Applications
Zoning Use Classifications	741	861	Applications
Special Planning Reviews	2		Plans
GWP/Engineering			
Water Mains and Fire Hydrants	200	250	Hours
Encroachment Permits	18	21	Plans
Street Vacations	3	3	Plans
PIPs (electric, water, etc.)	40	50	Plans
Capital Improvement Projects	10		Projects



FIRE PERMITS



	2003	2004	
Fire Sprinklers	379	366	Permits
Fire Alarm	105	109	Permits
Other Fire Systems	25	38	Permits
Underground Storage Tanks	26	27	Permits
Evacuation Plans, Emergency Manuals	5	6	
Tents & Canopies	23	34	Permits
Special Permits	105	92	
Technical Reports	2	4	
Site Assesment/Remediation	N/A	12	Plans or Permits
Total Permit Revenue	N/A	\$165,140	

ARSON ACTIVITY	2003	2004
All Activity	191	163
Fire Incidents	135	93
Arson	59	46
Suspects	51	26
New Cases Filed	29	8
Burn Victims	9	15
Total Loss	\$3,744,600	\$3,153,170



SUPPORT

GLENDALE MEDIC

In February, the department began the GLENDALE MEDIC Program to help residents meet the expense of paramedic response and transportation. At current rates, a paramedic response and transport can cost a patient more than \$1,000 (an average bill is approximately \$700). Even if a patient has insurance, the patient will usually be responsible for 20% of the total bill.

One way to cushion the impact of such a bill is the concept of becoming a “member” of GLEN-



DALE MEDIC. A membership allows individuals to, in effect, prepay “out of pocket” expenses such as insurance co-payments or any other charges not covered by a patient’s insurance. For \$60 a year, a household can protect its members.

For GLENDALE MEDIC members, the Fire Department will recover medical costs directly from a patient’s insurance provider, Medicare or Medi-Cal. Members that have no medical insurance of any kind receive a 50% discount from the rates in effect at the time of the incident.

As of December 30, 2004, we had approximately 1,000 members.

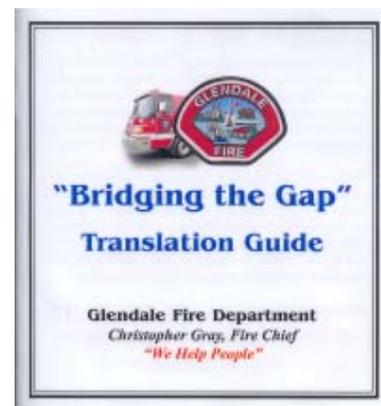


BRIDGING THE GAP

In a continuing effort to communicate with an increasingly diverse population, we introduced *the “Bridging the Gap” Translation Guide*, a set of tools developed to assist fire personnel in communicating with the citizens of Glendale. With its wealth of ethnic diversity, Glendale has a number of residents who speak little or no English. This poses special challenges to fire personnel who must communicate with residents when responding to an emergency. Often a family member, neighbor or friend is able to translate, but there are occasions when a fire engine or ambulance arrives to find a non-English speaking person and there is no one there to translate. Although these instances are rare, and a translation service is available by phone/radio from a service called Language Line, we believe that to provide the best possible service to our community, our personnel need to learn key terms and phrases in the languages most commonly spoken in Glendale: Armenian, Spanish and Korean.

Several tools have been developed for this purpose. The first is a letter-sized, laminated language guide that every ambulance, fire engine and fire truck carries.

There is a guide for each of the three languages, with one side bearing the phrases in the other language’s alphabet, to be shown to a citizen who wishes to read the phrase. The other side includes the same phrases spelled phonetically to help fire personnel how to pronounce each phrase. The second tool is a pocket-sized easy reference version for our personnel. An audio version of the translations completes the tool set. It is available both on CD and on the Glendale Fire web site www.glendalefire.org. It is anticipated that fire personnel will use their pocket guide in conjunction with the audio files to learn the words and phrases, later consulting the clipboard or pocket versions only as needed to refresh their memories or to provide a citizen with the translation to read in their own



alphabet.

These tools were developed in collaboration with Glendale Fire Paramedics, who prepared a list of the questions and phrases that are most often spoken when they respond to an emergency incident. Virtually all of the questions are phrased so the answer will be “yes” or “no,” to minimize the need to learn many possible responses in each language. The phrase, “I speak very little Armenian” (or Spanish, or Korean) is also included in case a citizen attempts to speak beyond what the firefighter or paramedic learned.

EMS RESPONSES

	2002	2003	2004
RA21	3,543	3,352	3,234
RA25	3,008	3,057	3,041
RA26	2,598	2,850	2,690
RA29	1,413	1,420	1,300
E23	189	123	145
E28	409	410	404

PARAMEDIC PROGRAM

	2002	2003	2004
EMS Incidents Dispatched	11,224	11,662	11,471
Billed	\$6,074,035	\$6,131,979	\$6,299,073
Receipts	\$3,400,976	\$3,029,425	\$2,778,005
PCRs Processed	10,956	10,700	10,632
Receipts Per Call Processed	\$310.42	\$283.12	\$261.29



VERDUGO FIRE COMM.

In 2004, Verdugo Fire Communications Center personnel dispatched 50,841 incidents, including 778 incidents that occurred in jurisdictions outside the Verdugo System. Additionally, our personnel formed, dispatched and traced 11 strike teams and 2 other strike team related responses.



	VERDUGO		ARCADIA		BURBANK		GLENDALE		MONROVIA		PASADENA		SAN GABRIEL		SAN MARINO		SIERRA MADRE		SOUTH PAS.	
CATEGORY	# INCI-DENTS	%	# INCI-DENTS	%	# INCI-DENTS	%	# INCI-DENTS	%	# INCI-DENTS	%	# INCI-DENTS	%	# INCI-DENTS	%	# INCI-DENTS	%	# INCI-DENTS	%	# INCI-DENTS	%
FIRE	8,642	17.0	832	20.4	1,349	15.9	1,579	11.2	494	15.3	3,144	21.0	340	15.5	178	18.4	83	13.5	274	18.0
MEDICAL	38,328	75.4	2,948	72.1	6,576	77.7	11,471	81.5	2,469	76.5	10,910	72.9	1,617	73.5	554	57.1	446	72.8	1,027	67.3
SERVICE	3,005	5.9	247	6.0	488	5.8	799	5.7	210	6.5	769	5.1	119	5.4	108	11.1	75	12.2	167	10.9
OTHER	105	0.2	4	0.1	9	0.1	29	0.2	1	0.0	43	0.3	5	0.2	3	0.3	4	0.7	7	0.5
OOV*	761	1.5	57	1.4	42	0.5	196	1.4	54	1.7	109	0.7	119	5.4	127	13.1	5	0.8	51	3.3
TOTAL	50,841		4,088		8,464		14,074		3,228		14,975		2,200		970		613		1,526	

* OOV: Responses outside the Verdugo System

2004 Strike Team Responses

<u>Team</u>	<u>Incident Name</u>	<u>Dispatch Date & Time</u>	<u>Leader</u>	<u>Trainee</u>	<u>Release Date & Time</u>
1202A	Cerrito	5/4/2004 16:48	BC2 - Creasey	BC2 - Scoggins	5/6/2004 21:00
1204A	Cerrito	5/4/2004 16:50	BC3 - Gordon	BC10 - Lennox	5/6/2004 21:00
1803A	Pine	7/13/2004 13:20	BC10 - Cruz	BC10 - Young	7/17/2004 12:10
WT11	Pine	7/13/2004 17:01	Engr. McGee	Engr. McGaffin	7/19/2004 10:20
1203A	Pine	7/14/2004 21:18	BC3 - Law	BC105 - Norwood	7/17/2004 10:22
1205A	Pine	7/15/2004 4:02	BC5 - Beckman	BC7 - Khail	7/17/2004 10:47
1201A	Foothill	7/17/2004 16:19	BC1 - Pansini	Capt. Walbert	7/17/2004 21:00
1204A	Foothill	7/17/2004 16:36	BC2 - Howard	BC43 - Bamberger	7/17/2004 21:00
1202A	Foothill	7/18/2004 4:35	BC2 - Howard	BC6 - Donovan	7/20/2004 15:08
1205A	Foothill	7/18/2004 4:29	BC1 - Pansini	Capt. Walbert	7/20/2004 13:05
1203A	Crown	7/20/2004 16:24	BC3 - Law	BC5 - Terry	7/22/2004 10:56
1204A	Crown	7/21/2004 0:12	BC7 - Stedman	BC105 - Marston	7/22/2004 9:27
E13	Crown	7/21/2004 1:37	Capt. Barone	Single Res. - Helispot Prot.	7/22/2004 21:10

2004 ACCOMPLISHMENTS

A total of 95,585 phone calls were processed by Verdugo dispatchers in 2004, including 50,841 incidents that were dispatched to the nine cities in the Verdugo System and mutual aid responses to jurisdictions outside Verdugo boundaries.

Using funds supplied by the State 911 system, the 911 telephone backbone and workstations were upgraded and now have a five-year warranty through SBC. These funds were also used to purchase a new logger/recorder for telephone lines and radio channels.

A task force completed the research, planning and ne-

gotiation phases to upgrade Verdugo's CAD system including migration of current functionality to a new platform with the addition of 26 custom enhancements that will increase both efficiency and effectiveness. This upgrade will also include the addition of mapping, automatic vehicle location, and automatic vehicle recommendation and routing functions.

Additional wireless 911 calls from within the geographical area of the Verdugo System are being routed to Verdugo instead of the CHP dispatch center, depending on the cell antenna location and service provider.

A manual status board was placed into service to track

all response vehicles within the Verdugo system in the event of a CAD failure or downtime due to scheduled maintenance and software updates. The board was developed by Fire Cadet Jeff Brooks and the stand was designed and fabricated by Will Williams at the GFD Mechanical Maintenance Shop.

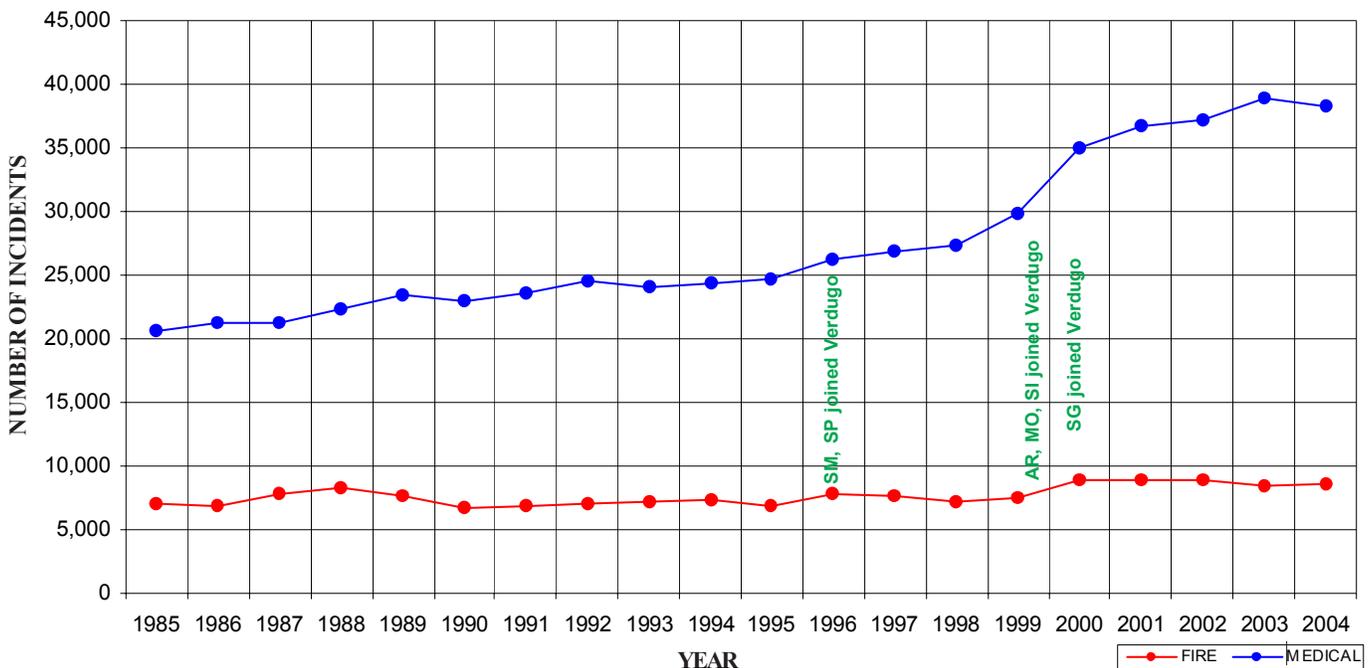
Burbank and Pasadena Fire Departments transitioned to the FireHouse application for NFIRS reporting and Glendale Fire Department contracted to have a custom NFIRS application written that would interface with other fire records systems in the department. The vendor for each NFIRS application programmed an interface to function between the CAD records management server and the fire department's NFIRS server, taking pertinent data fields exported by CAD and importing them to the appropriate fields in the application. This time-saving enhancement assures that accurate and consistent incident data are automatically supplied for those writing incident reports.

INCOMING CALLS & INCIDENTS PER HOUR

Verdugo Fire Communications personnel answer fire and emergency medical 911 calls, dispatch appropriate emergency equipment, and ensure that all elements of

the emergency response system are in communication with each other. Verdugo is staffed with two operators and a supervisor during day and night shifts, and an additional operator is on duty during the busiest hours, 8 a.m. to 8 p.m., when two-thirds of Verdugo's incidents occur. The Fire Communications Administrator is present during business hours, along with an Administrative Analyst and Systems Specialist.

- During 2004, Verdugo handled an average of 262 telephone calls per day or 10.9 calls per hour. About 35% of those calls were taken on 911 lines, 47% came through 7-digit emergency lines or the four administrative lines, and 18% were outgoing calls.
- There were about two calls per incident, an average of 137 incidents per day or 5.7 incidents per hour.
- The greatest number of incidents in a single hour occurred on October 20, with 31 incidents between midnight and 1 a.m. during a rain storm.
- The busiest day of the year was also October 20, with 302 incidents, followed by December 28 with 247 incidents.
- The longest interval without a single incident occurred June 5 from 2:45 to 6:34 a.m. It is very unusual to have such a lengthy period without an incident, even during the night hours.



Note that in 1983 there were only three cities in the system and by 2000 the total had increased to nine cities.

TRAINING AND SAFETY

HOMELAND SECURITY GRANTS

Homeland Security has become a major focus of the department's Emergency Services section. The coordination with other area agencies, managing homeland security grants, training and equipping personnel has become a major component of emergency preparedness. The fire department is simultaneously managing eleven grants with funds totaling in excess of \$4 million. These funds are being used to: upgrade personnel skills; provide protective equipment for first responders; provide emergency response apparatus and equipment; develop plans for managing the human health consequences of terrorism incidents.

In 2004, the City Council authorized the addition of one (1) new position, Administrative Associate, to assist in the duties related to Homeland Security grants.

DRAFTING PIT

Our Training Center drafting pit was refurbished, tested, and re-certified. The drafting pit is a small concrete lined pit in the ground that is covered by a series of pipes that can be hooked up to a fire engine to calibrate the engine's pumping pressure, which must be maintained within a certain standard range. GWP welders, who did an outstanding job, performed much of the work.



FORCE PROTECTION EXERCISE

In May, more than 75 police and fire personnel participated in a "force protection" exercise at a soon to be

demolished Disney building on Flower Street. The purpose of the exercise was to simulate a hazardous materials incident caused by an individual who was required to be subdued by police in a hazardous environment. The exercise was an opportunity to test out equipment and procedures that have been acquired or developed by the city through the several Homeland Security, MMRS and Domestic Preparedness grants that we have received in the past two years.



GLENDALE FIRE AUTHORIZED POSITIONS 2001-2005					
	FY00-01	FY 01-02	FY 02-03	FY 03-04	FY 04-05
Fire	163.55	167.55	166.55	-	-
Fire Administration	-	-	-	7.30	8.30
Fire Operations	-	-	-	153.00	156.00
Fire, Mechanical Maint.	-	-	-	6.25	6.25
Fire Prevention	12.00	12.00	12.00	12.00	10.50
Emergency Services	1.00	1.00	1.00	1.00	1.00
Fire Communications	17.25	17.25	18.25	18.25	18.25
Hazardous Materials	12.20	12.20	12.20	12.20	11.70
Fire Paramedic	21.00	21.00	21.00	21.00	22.00
Fire Grants	-	-	1.00	1.00	2.00
TOTAL	227.00	231.00	232.00	232.00	236.00
GLENDALE FIRE DEPARTMENT BUDGETS					
	FY 00-01	FY 01-02	FY 02-03	FY 03-04	FY 04-05
Fire	\$17,632,693	\$19,215,455	\$20,196,657	\$0	\$0
Fire Administration	\$0	\$0	\$0	\$925,984	\$1,126,324
Fire Operations	\$0	\$0	\$0	\$21,809,082	\$26,836,729
Fire, Mechanical Maint.	\$0	\$0	\$0	\$468,382	\$560,460
Fire Prevention	\$1,205,959	\$1,298,511	\$1,342,321	\$1,525,239	\$1,327,903
Emergency Services	\$146,450	\$150,670	\$179,963	\$177,517	\$161,368
Fire Communications	\$644,462	\$658,895	\$696,348	\$729,958	\$769,626
Hazardous Materials	\$1,493,869	\$1,468,899	\$1,553,761	\$1,730,757	\$1,649,861
Fire Paramedic	\$3,207,424	\$3,027,176	\$6,016,625	\$6,906,269	\$7,849,440
Fire Grants	\$0	\$0	\$0	\$568,108	\$921,890
TOTAL	\$24,330,857	\$25,819,606	\$29,985,675	\$34,841,296	\$41,203,601
*Glendale's share of Verdugo Fire Communications System					
GLENDALE COMMUNITY PROFILE					
Assessed Valuation	\$15,540,491,665				
Population	205,300 (1/1/2004)				
Square Miles	30.59				



GFD AUTHORIZED POSITIONS FY 2004-2005

	Fire Admin.	Fire Operations	Mechanical Maintenance	Fire Prevention	Emergency Services	Fire Grants	Env'tl Management	Verdugo Fire Comm.	Paramedic Program
Administrative Analyst					0.5	0.5		1	
Administrative Assistant	1								
Assistant Fire Chief	0.9						0.1		
Assistant Fire Marshal				1					
Engineering Project Specialist							1		
Environmental Management Coord.							1		
Equipment Mechanic Helper			1						
Equipment Mechanic II			3						
Executive Secretary	1								
Fire Battalion Chief	1	3	0.25	0.5			0.5	0.25	0.5
Fire Captain	1	36	1	1	0.5	0.5			1
Fire Chief	0.9						0.1		
Fire Comm. Shift Supervisor								4	
Fire Communications Administrator								1	
Fire Communications Operator								10	
Fire Engineer		36		1					
Fire Environmental Specialist							3		
Fire Prevention Coordinator				1					
Fire Prevention Inspector				3					
Fire Protection Engineer I									
Fire Protection Engineer Assoc									
Fire Protection Engineering Asso.							1		
Firefighter		81							18
Mail Services Specialist	1								
Neighborhood Services Field Rep.							2		
Office Services Specialist II									1
Office Services Specialist II	1			2			1		1
PC Specialist								1	
Public Education Specialist				1					
Senior Executive Analyst	0.5								0.5
Snr. Fire Comm. Operator								1	
Snr. Fire Env. Specialist							1		
Storekeeper			1						
Systems Specialist						1			
Technical Staff Assistant							1		
TOTAL	8.30	156.00	6.25	10.50	1.00	2.00	11.70	18.25	22.00
GFFA	1.00	153.00	1.00	2.00	0.50	0.50	0.00	0.00	19.00
GCEA	4.00	0.00	5.00	8.00	0.50	1.50	11.00	18.00	2.00
Executive Management	0.90	0.00	0.00	0.00	0.00	0.00	0.10	0.00	0.00
	2.40	3.00	0.25	0.50	0.00	0.00	0.60	0.25	1.00
	8.30	156.00	6.25	10.50	1.00		11.70	18.25	22.00

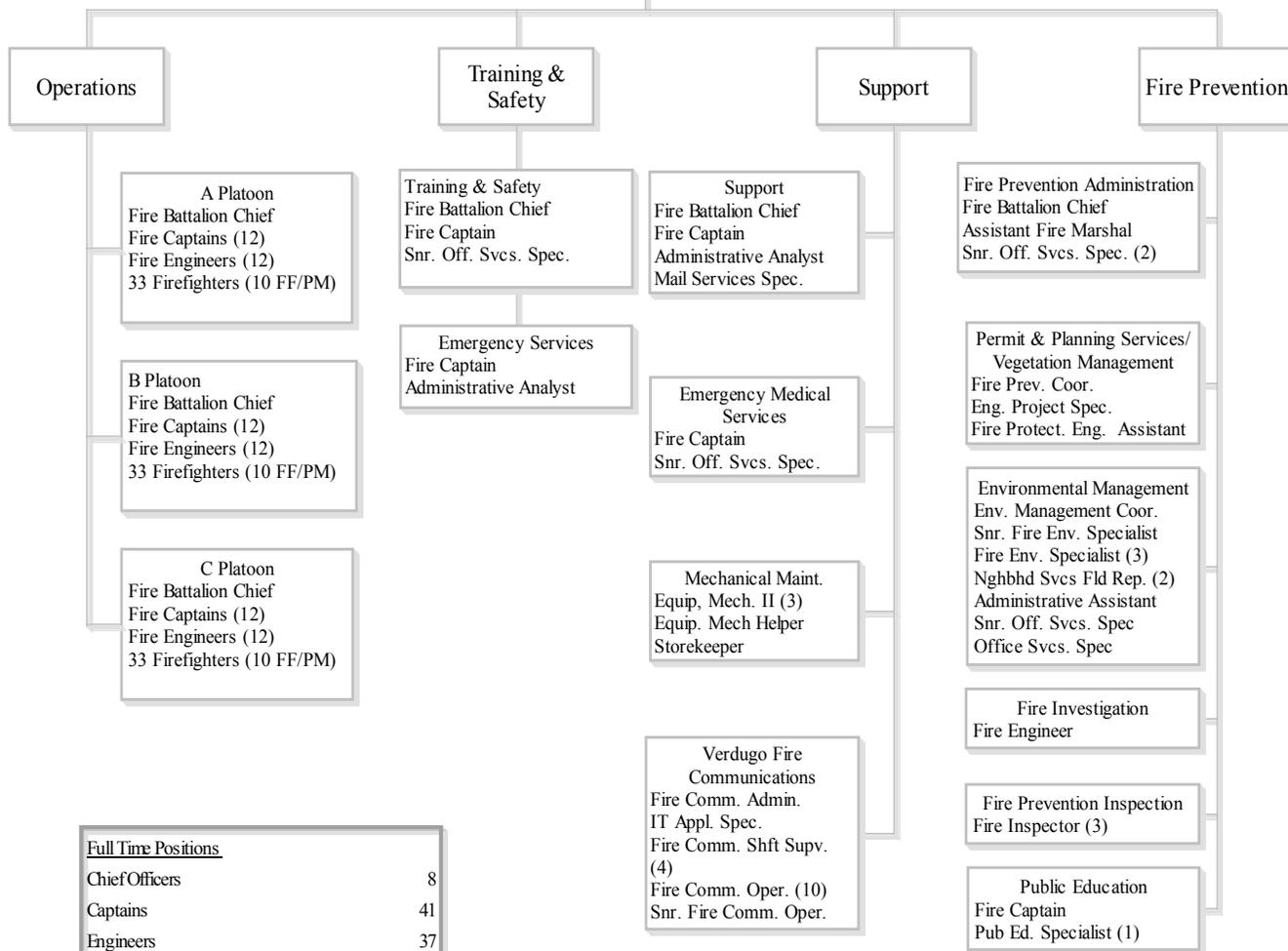


The Glendale Fire Department



Fire Administration
Fire Chief
Assistant Fire Chief

Executive Secretary
Senior Executive Analyst
Administrative Assistant
Off. Svcs. Spec. I
Systems Spec.



Core Values of the GFD

GFD Personnel believe in “Helping People” first and foremost.

GFD Personnel do the right thing...acting in the best interest of all concerned.

Our Personnel have a shared vision and follow through...they communicate.

GFD Personnel are approachable, optimistic, positive, loyal, protective and upbeat.

Our Personnel take great care of and pride in the GFD and its members.

GFD Personnel are committed to serving and reflecting the needs of our community.

GFD Personnel are team players personally and professionally...they are very flexible.

GFD Personnel strive to be confident and competent and believe in “Safety First.”

GFD Personnel are open, personable and highly ethical.

GFD Personnel relate and work well with others.

GFD Personnel are involved and engaged with the community and department.

GFD Personnel represent themselves, the department and city...very, very well.





“We Help People”

Glendale Fire Department
421 Oak Street • Glendale, CA 91204-1298
Telephone: (818) 548-4814 • Fax: (818) 547-1031
<http://www.glendalefire.org>